Calvay Housing Association - Document Retention Schedule

Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained
Letter of charitable registration	Hard copy in Director's Room. Stored electronically	Statutory requirement	No specific statutory retention period. NFHA best practice - permanently	Permanently
Letter re charitable status	Hard copy in Director's Room and Stored electronically	Tax purposes	No specific statutory retention period. NFHA best practice - permanently	Permanently
Registration documents	FCA Mutuals Public Register - online	Statutory requirement	No specific statutory retention period. NFHA best practice - permanently	Permanently
Certificate of employer's liability insurance	Current version displayed in reception. Previous versions stored electronically and original hard-copy in Board Room cupboard	The Employers Liability (Compulsory Insurance) Act came into force on 1 st January 1999. Authorised inspectors have the power to require employers to provide them with a copy of both current and past certificates.	40 years	Permanently
Minutes of Board meetings	Stored electronically on network and available on the Association's website (from November 2019) Signed hard copies in locked cupboard in Director's room	Record of Board meetings	No specific statutory retention period. NFHA best practice - permanently	Permanently

Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained
Annual returns to SHR	Stored electronically and on	To meet SHR requirements.	No specific statutory	5 years
	the SHR electronic portal	Record of information	retention period. NFHA	
		submitted to SHR.	best practice – 5 years	
Annual returns to SHR –	Director's Office	Record of workings for	No specific statutory	3 years
working papers		annual returns	retention period. NFHA	
			best practice -3 years	
Audited returns and financial	Stored electronically	Record of Association's	No specific statutory	Permanently
statements		financial management	retention period. NFHA	
		position	best practice - permanently	
Declaration of interest	In Director's Office	Record of staff and Board	No specific statutory	6 years
		members declarations of	retention period. NFHA	
		interest	best practice – 6 years	
Register of Seals	In a locked drawer at Finance	Record of use of seal	No specific statutory	Permanently
	Consultant's desk cupboard in		retention period. NFHA	
	the main office.		best practice - permanently	
Register of Share Certificates	Stored electronically	Record of Share certificates	No specific statutory	Permanently
		issued and cancelled	retention period. NFHA	
			best practice - permanently	
Register of Members	Stored electronically	Record of Members and ex	Registrar of Friendly	Permanently
		Members	Societies - permanently	
Board members names,	Stored electronically	Regulatory requirement	No specific statutory	1 year after Board
addresses, dates of birth and	Signed Codes of Conduct		retention period.	membership ceases
code of conduct	stored in locked cupboard in			
	Director's room.			
Benefits to staff and Board	Paper file in Board Room	Regulatory requirement	Permanently	Permanently
members	cupboard			
Complaints to the association	Stored electronically on SDM	To monitor and record	No specific statutory	6 years
and the SPSO	Complaints Module	complaints	retention period.	

HR Documents				
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained
Staff members personnel records (including disciplinary records and working time records)	Locked drawer stock room Locked drawer at Finance Officer's desk	Details of employment, contact details, next of kin etc. for efficiency of organisation	No specific statutory retention period. CIPD best practice – 6 years after the employment ceases	6 years after the employment ceases
Staff training/development records	Stored electronically	To record staff members training and development	No specific statutory retention period. CIPD best practice – 6 years after the employment ceases	6 years after the employment ceases
Staff sickness records	Paper files in photocopier room and / or Finance Officer's desk	To calculate entitlement to sickness allowance. To provide referrals to occupational health and/or GP	No specific statutory retention period. CIPD best practice –6 years after the employment ceases	6 years after the employment ceases
Short lists, interview notes and related application forms for unsuccessful candidates	Hard copies in locked cabinet in stock room.	To provide details for equalities monitoring. To assist in the case of dispute of an application.	No specific statutory retention period. CIPD best practice 6 -12 months after the recruitment process is completed	6 months for non short-listed candidates and 12 months for short-listed candidates after recruitment process completed.
Disclosure Scotland Records	locked cabinet in stock room (with personnel records)	To comply with legislation where staff are routinely working with vulnerable people on a one to one basis	Employment legislation and Disclosure Scotland guidelines	Paper copy retained for 6 months then destroyed.

Health & Safety Documents					
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained	
Accident records and reports/Near Miss Reports	Individual pages from accident book/Near Miss Reports stored securely in Director's room	To record health and safety incidents and any action required	No specific statutory retention period. NFHA best practice – 6 years after date of occurrence	6 years after date of occurrence	
Finance Documents – Employ	rees				
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained	
Record of taxable payments	Sage Payroll	Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
Record of earnings on which NI contributions are payable	Sage Payroll	Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
Copies of notices to employees (P45, P60)	Sage Payroll	Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
Inland Revenue notices of code changes, pay and tax details	Sage Payroll	Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
Expense claims	Sage Payroll	Inland Revenue requirement/budgetary control	Inland revenue require retention for 6 years	6 years	
Record of sickness payments	Sage Payroll	Inland Revenue requirement	Inland revenue require retention of each payment for 3 years	3 years	
Record of maternity payments	Sage Payroll	Inland Revenue requirement	Inland revenue require retention of each payment for 3 years	3 years	
Redundancy details and record of payments and refunds	Paper personnel files in locked cabinet in stock room	Legal and Inland Revenue requirement	Inland revenue require retention for 6 years	12 years from date of redundancy	

Finance Documents - Accounting					
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained	
Suppliers invoices, orders and delivery notes and credit notes	Paper files. Current year in Board Room. Previous years in (remote) store.	Auditing purposes and budget control	6 years	6 years - Paper shredded.	
Bank statements and pay in books	Paper originals of Bank Statements are stored for one year in Board Room months & then stored. Pay in books are stored in lockable cabinets & retained for 6 years.	Auditing purposes and budget control	6 years	6 years	
VAT returns	In invoice files in lockable cupboard in board room	Legal and Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
Books of prime entry e.g. cash book, ledgers, petty cash records	Cash Books – Excel Ledgers – SDM Petty Cash Control Records Petty Cash paper receipts are	Legal and Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
	stored in lever arch files & retained for 6 years.				

Finance Documents - Accounting					
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained	
Cash received records	Stored in locked cupboard	Legal and Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
Annual accounts	Stored electronically and on Association's website	Legal and Inland Revenue requirement	Inland revenue require retention for 6 years	6 years	
Housing Management Docur	ments				
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained	
Current and former tenant files (except for tenancy agreements and details of their leaving)	SDM Paper files in photocopying room	Details relating to tenancy including details of any complaints	No statutory retention period. NFHA recommendation is for period of tenancy	5 years on SDM after tenancy ends	
Former tenant's tenancy agreements and details of their leaving	Archive files	Details relating to former tenancy agreement	No Statutory retention period. NFHA recommendation – permanently	5 years archive files	
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained	
Rejected/cancelled housing list application forms	Stored electronically on CHR. Hard copy immediately destroyed	For assessment of housing circumstances/priority and for applicant to verify at point of offer	No Statutory retention period. Best practice is to destroy/delete on annual review or applicant request	All cancelled or rejected applications to be deleted annually	
Tenant rent arrears/court action	Stored on SDM	For reference and entitlement checks	No statutory retention period	5 years on after tenancy ends SDM	

Housing Management Docu	iments			
Anti social complaints records	Stored on SDM	Details relating to anti social complaints	No statutory retention period NFHA recommends in general, for the length of the tenancy up to 6 years post tenancy.	5 years after tenancy ends
Right to Buy applications and information	Stored electronically.	Details relating to Right to Buy applications	No statutory retention period	Permanently
Leases (for supported projects)	In locked drawer at Finance Consultant's desk and electronically.	Sets out respective responsibilities. Hard copy kept for signatures	No statutory retention Period. NFHA best practice 15 years after expiry	15 years after expiry
Property Services and Repa	irs Documents			
Information Collected or Held	Location	Purpose Collected or Held	Statutory Retention Period	Period Retained
Development documentation	Hard copy in files in Director's Office	Details of developments within the Association's programme	NFHA best practice 12 years after settlement of all issues	12 years
Tender documentation	Locked cupboard	To support management of contracts	NFHA best practice 6 years after end of contract	6 years after end of contract
Fire Risk Assessments	Calvay Centre and Offices in files in Director's Office	Health & Safety legislation	No specific statutory retention period best practice is 3 years	3 years

Property Services and Repairs	s Documents			
Statutory permissions	Depending on project, either	For reference and any	No specific statutory	Permanently
relating to development	stored electronically or at external storage site.	queries	retention period	
Planning building warrants	Depending on project, either stored electronically or at external storage site.	For reference and any queries	No specific statutory retention period	Permanently
Roads consents	Depending on project, either stored electronically or at external storage site.	For reference and any queries	No specific statutory retention period	Permanently
Scottish Water approvals	Depending on project, either stored electronically or at external storage site.	For reference and any queries	No specific statutory retention period	Permanently
Site investigation information	Depending on project, either stored electronically or at external storage site.	For reference and any queries	No specific statutory retention period	Permanently
O&M manuals for development	Files in Director's Office	For reference and any queries	No specific statutory retention period	Permanently
As built drawings	Files in Director's Office	For reference and any queries	No specific statutory retention period	Permanently
Legal documentation for acquisitions	Association's Solicitor	For reference and any queries	No specific statutory retention period	Permanently
Grant funding offers in relation to development and acquisitions	Online HARP (Housing and Regeneration Programmes)	For reference and any queries	No specific statutory retention period	Permanently
Title Deeds	With Solicitors	For reference and any queries	No specific statutory retention period	Permanently
Community Regeneration Do	cuments			
Grant funding offers in relation to community regeneration projects	Stored electronically.	For reference and any queries	Each funder specifies its own retention period	6 years after end of contract