

# Calway News

## CALVAY HOUSING ASSOCIATION MARKS 40TH ANNIVERSARY WITH MAJOR UPGRADE PROJECT

**CALVAY Housing Association has marked its 40th anniversary with the transformation of 263 homes in Barlanark.**

We have invested more than £5 million on retrofitting the properties, installing external wall cladding and upgraded wall insulation – increasing energy performance from band C to EPC band B.

The improvements on our four-storey tenement properties, constructed in the 1950s, form part of Calway Housing Association's programme of investment in its housing stock.

The association secured £2.3 million grant funding from the Scottish Government's social housing Net Zero Heat Fund to deliver the upgrades, with the project balance met via private funding from CAF Bank.

We unveiled the newly retrofitted homes and marked our milestone anniversary with a community fun day. Attended by more than 800 people, including current and former tenants, as well as former staff and contractors, the event was hosted in The Calway Centre and featured activities including face painting, balloon artists, circus workshops and lunch provided by the Calway Community Café.

Opening speeches were given by Steven Blomer, Chair of Calway Housing Association; Duncan McLean, Calway Housing Association's first permanent director who led the association from 1985 – 2000; and John Mason, MSP for Glasgow Shettleston. Maureen Burke, MP for Glasgow North East, was also in attendance.



(L-R) – Duncan McLean, Nick Dangerfield & Michael Dawson, Past & Present Directors of the Association

Nick Dangerfield, Director at Calway Housing Association, said, "The work we have carried out along with our contractors will reduce energy bills for our tenants, helping to cut carbon emissions and improve the thermal efficiency of each home. This project has also transformed the way the area looks, and forms part of our ongoing investment in housing which includes fitting of new kitchens, bathrooms and windows. "Celebrating 40 years as a long-standing partner of the local community is a major milestone for Calway Housing Association, and unveiling our completed retrofit project marks the beginning of an exciting new chapter. To address Scotland's ongoing housing crisis, it is not only essential to build new homes, but it's just as important to future proof existing housing to make sure that it remains fit for purpose. We look forward to rising to this challenge as we enter our fifth decade of operations."

*See back page for some pictures of the fun day!*

# Chairperson's Welcome



## Welcome to the Summer Edition of Calvey News!

We had a good day at Calvey's fortieth celebration on Saturday 26<sup>th</sup> July. The day was a great success and was opened by speeches from John Mason MSP and Duncan McLean, Calvey's first Director. The weather held for us, and we estimate around 800 people attended including many children who enjoyed a wide variety of activities from face painting to a bouncy castle and children's dodgem cars. Photos of the event can be found on the back page.

By the time the newsletter is distributed, the final bits of scaffolding on the external wall insulation programme for Calvey Crescent, Calvey Road and Barlanark Road should have been taken down. This has been a big project for Calvey and the total cost was over £5million. We received about half of this from the Scottish Government's Net Zero Heat Fund and borrowed the rest. While this means we do now have to pay this loan back, this is Calvey investing for the future to keep your homes warm and safe. We think that the properties now look really good and expect that heating bills this winter will be lower.

If you live in a property that has had the external wall insulation works, but haven't had a fan fitted please contact the office. If we've been contacting you about arranging a contractor to fit a new fan, please work with us to make sure this work can take place. Now the houses and flats are better insulated, it is important that they are properly ventilated to make sure condensation is kept under control. Excess condensation contributes to mould growth so it's important the fans are installed.

Finally, if you are a member of Calvey HA (that is you have 'paid your pound') please come along to the AGM. All members are welcome. You can find more details about the AGM below.

If you are not yet a member, and want to join, please contact the office for more details. Applying for membership is easy and only costs a one-off £1. Once you have paid committee will consider your application as early as is convenient.

*Steve Blomer*  
Chair

## Date for your diary

# ANNUAL GENERAL MEETING 2025

The AGM will take place on Thursday 11<sup>th</sup> September 2025, at 7pm, in the main hall of the Calvey Centre. All members of the Association should have received their AGM packs.

Members are invited to come along and hear about the Association's achievements over the last year and its plan for the future. If you are not currently

a member of the Association but would like to join and pay your £1 membership, please contact the office for an application form. Applicants must be 18 years or over (or 16 years and over if you are an existing tenant).



# Useful Telephone Numbers

|   |                      |
|---|----------------------|
| Gas Repairs (All tenants) – City Technical Services | 0333 202 0708        |
| All other Emergency Repairs                         | 0800 595 595         |
| Cleansing   | 0141 287 9700        |
| Gas (Scottish Gas Networks)                         | 0800 111 999         |
| SP Energy Networks (Power Cuts & Emergencies)       | 0800 092 9290 or 105 |
| Water Mains Leakage or Bursts                       | 0800 077 8778        |
| Road & Lighting Faults                              | 0800 373 635         |

|   |                                |
|---|--------------------------------|
| Out of Hours Homelessness Services        | 0800 838 502                   |
| Police Scotland                           | 01786 289070                   |
| Environmental Protection- Noise Pollution | 0141 287 6688 or 0141 287 1060 |
| Abandoned Cars                            | 0141 276 0859                  |
| Crime Stoppers                            | 0800 555 111                   |

All of our contractors and consultants are required to observe our Equality Opportunities policy.



## Thank You and Best Wishes

Geri Mogan is standing down as a member of the Management Committee after serving for a period of three years. We would like to pass on our thanks and appreciation for all the work and support she has given to Calvay Housing Association during her time with us. Geri joined the Committee during a challenging time and her experience and knowledge helped to guide us through it.

Best Wishes for the future Geri from Committee, Staff and Tenants.



## 46 Years in Housing

Our Director, Nick Dangerfield, was delighted to present Diane Steel our Housing Assistant with an award to celebrate an incredible 46 years working in housing.

Diane received a special Long Service Award from Employers in Voluntary Housing (EVH). EVH distribute these awards to recognise staff and Committee Members who serve more than 30 years in the housing sector.

Diane has been at Calvay for 12 years and was surprised at receiving the award.

Committee and Staff are all delighted to share in this milestone with Diane and wish her many more happy years at Calvay.



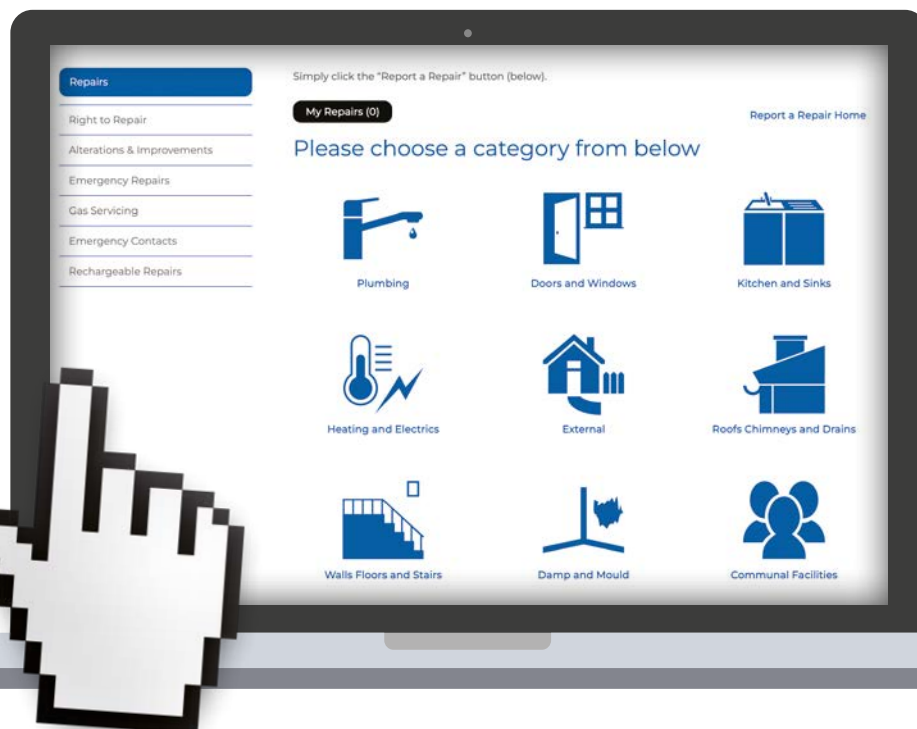
# REPORT YOUR REPAIRS ONLINE

Did you know that you can now report repairs online day or night, 365 days a year. Calvay now has an online repairs picker, which tenants can use to report repairs at their convenience. This means no waiting in telephone queues or having to come out in the cold winter weather to our offices.

To report a repair please go to [calvay.org.uk](http://calvay.org.uk) and click on "Report on a Repair"

This function should only be used for non-Emergency repairs. If you have an emergency repair then please call one of the following numbers:

- During office hours – **0141 771 7722**
- Out of Hours (Gas) - Citytech **0333 202 0708**
- For all other of Out of Hours – City Building **0800 595 595**



# allpay

## NEW SERVICES FROM 1<sup>ST</sup> SEPTEMBER 2025



### Branded Gateway

Our website now has an Allpay's Branded Gateway. This is a customised online payment system which allows customers to make rent payments or a one off payment. By selecting the "Pay Your Rent" button at the top of the page you can now make payments more easily and securely.

You will no longer require a rent payment card where you are required to enter in a 19 digit number, although this option is still available. The system now accepts tenancy reference numbers. Your tenancy reference is unique to you so if you are unsure of your reference number then please contact the office and we will happily provide you with this.

### Pay by Link

Allpay's Pay-by-Link feature allows customers to make secure online payments via a unique, personalized URL (link) sent via text or email. The link will be personalised to your account and have your reference. This link can be used at any time to make payments or a one off payment.

Moving forward we will send a payment link by email or text for all new tenants or if you have lost your rent payment card instead of issuing a replacement allpay card. However, an Allpay card will be available on request by contacting your Housing Officer should you still wish to use a card.

### How Pay-by-Link Works:

- **Receiving the Link:**  
Customers receive a unique Pay-by-Link via text or email from the organization they owe money to.
- **Accessing the Payment Page:**  
Clicking the link directs the customer to a secure, branded payment gateway.
- **Making the Payment:**  
The customer enters their payment information (credit or debit card details) and a validation code (if applicable).
- **Confirmation:**  
The customer receives confirmation of the successful payment.

Receipts can be emailed to customers but you must have a valid email address. Please contact the office to ensure your email is up to date.

### Callpay

If you are not comfortable to pay online or through our payment link, you can call the office, and we can take your payment securely.

You will be asked to enter your bank card number into your telephone keypad instead of reading this out, this is to ensure your bank details are kept secure at all times during the payment.





# HOME ENERGY ADVICE

Keep an eye out for emails or letters from their energy suppliers about the Warm Home Discount scheme. Tenants receiving Pension Credit are in the core group and should automatically receive this discount. Those receiving other benefits fall under the broader group and need to apply manually, either online or by phone, through their energy supplier. Please note that suppliers have different eligibility criteria and application periods. Contact Ronnie on 07722 141 963 to find out more.

## Case Study A

Tenant A was referred on to Ronnie for the support of a fuel voucher. On inspection of their electric meter, it was found the tenant was in £700 debt. Ronnie explained about the Scottish Power Hardship Fund and the criteria required to make an application. The tenant's daughter was very helpful in pulling together all of their benefit information required and an application was made to Hardship Fund. This was successful and a 50% award was granted, with £350 deducted from the bill. The remaining £350 will be paid back on a weekly basis via the meter on minimum debt recovery.

## Case Study B

Tenant B was referred as his income had dramatically reduced. He was worried about keeping up with energy bills and advised that he had to stop his Scottish Gas direct debit due to his financial circumstances. Ronnie liaised with Scottish Gas and provided an up-to-date meter reading and found the account was in arrears of £645. Ronnie then advised on payment options, including a Scottish Gas fund, "you pay we pay", where Scottish Gas would match fund the tenants direct debit bill over a 6-month period, from which the account would be re-evaluated. The tenant agreed, as his benefits were in order, he will now have his debt cleared within a 6-month period.



# HELP US KEEP

## FLY TIPPING

Flytipping means dumping waste illegally, instead of using the kerbside collection service or your local recycling centre. Every year Calvary spends thousands of pounds clearing illegally dumped waste from our land and the surrounding streets.

Flytipping is a criminal offence. If you're caught you face a fixed penalty notice of £500. But if you get taken to court, you could be fined up to £40,000 or sent to prison for a maximum of five years.

It's up to you to store and dispose of your household waste legally, safely and responsibly. If you are aware of anyone or witness flytipping you can report it anonymously to

<https://www.glasgow.gov.uk/ECS>

## DOG FOULING

We understand that your dog is a valued and much loved member of your family. However, we are also aware that dog fouling in backcourts and in public areas is a real issue in all of our areas.

Backcourts are not places for your dog to run free or foul. In the interests of public safety and to keep our communities clean and tidy, we expect tenants to walk their dog on a lead at all times in backcourt areas. Our tenancy agreement requires tenants to apply for permission to keep a dog in their home. While we usually have no problem with granting permission, we must advise that if we find out that your dog is responsible for fouling then we may remove that permission. So please be a responsible owner! If dog fouling is an issue in the backcourt area where you live, please contact the Association with as much information as possible. And, if you witness dog fouling in streets or in public places (like parks), please report it to Glasgow City Council's Environmental Task Force on **0300 343 7027**.



**Environmental Task Force**

Are you concerned about litter, fly-tipping, graffiti, dog fouling or any other environmental issue? We want to hear from you.

Use the **MyGlasgow app**, call **0300 343 7027** or contact us using social media

Report using Twitter @theenvtaskforce

Report using Facebook envtaskforce

## CLEAR CLOSE – SAFETY FIRST



You may have noticed an increased number of visits to your close by your Housing Officer. This comes as a result of us increasing our estate management visits, to ensure that closes are safe for residents.

As a reminder the common close is not an area where you can store personal items. Not only is there a possibility of your items being stolen, but these items cause a disruption to the close cleaning service because these items cause an obstruction meaning the service isn't properly carried out. More importantly, the items could also pose a potential fire and/or tripping hazard to residents.

The most common items being stored within closes seem to be bikes/prams and kids' toys. You must ensure that all of these belongings are stored inside your property and not in the common close area. If you continue to store items in the close these may be disposed of by the Association.



# CALVAY CLEAN

## WHAT A MESS...

Over recent months, the Association has received increased complaints from residents about the mess of their bin store, which has been caused by residents not disposing of rubbish correctly. This has also caused an increase of unwanted visitors in the area, such as rats, mice and foxes.

The most common issue is that residents are not disposing of rubbish in the correct bins. The blue bin is for recycling waste only, and if contaminated Glasgow City Council will not empty the bin, resulting in lack of bin space.

Please note plastic bags must NOT be placed inside the blue bins.

Here is a reminder of what goes inside the blue bins.....

## Blue Bin

Paper, Card and Cardboard  
Collected Every 8 Days

- ✓ Cardboard boxes - unwrapped and torn
- ✓ Newspapers and magazines
- ✓ Envelopes
- ✓ Letters and stationery
- ✓ Cereal boxes
- ✓ Ready meal cardboard outers
- ✓ Junk mail - plastic removed
- ✓ Shredded paper
- ✓ Toilet/kitchen roll tubes
- ✓ Brochures, catalogues, pamphlets
- ✓ Wrapping paper (non foil)
- ✓ Paperback books



## E-BIKES & E-SCOOTERS

The Association note that the sale and use of e-bikes is expected to triple and we thought it useful to highlight guidance for charging and storage to minimise the possibility of fires. The Scottish Fire and Rescue Service has put together some handy guidance on e-bikes/scooters.

### Charging

- Follow the manufacturer's instructions on charging (never overcharge).
- Unplug the charger when it's finished.
- Never charge batteries while you are asleep or away from the home.
- Ensure you have working smoke alarms.
- Always use the manufacturer approved charger for the product. If you spot any signs of wear and tear, or damage, buy an official replacement charger.
- Do not cover chargers or battery packs when charging, this could leave to overheating.
- Do not charge batteries or store your e-bike or e-scooter near combustible or flammable materials.



- Do not overload socket outlets or use inappropriate extension leads.

### Storage

Do not store or charge e-bikes and e-scooters on escape routes or in communal areas. If there's a fire, it can affect people's ability to escape.

Follow manufacturer's instructions for the storage and maintenance of lithium-ion batteries if they are not going to be used for extended periods of time.

**We also want to make our tenants aware that e-bikes and e-scooters must not be stored in common areas, for example in the close or hallway.**

# The Calvary Centre News



Issue 9 - August 2025



**Over the last couple of years, the CHA Ltd - Wider Role Team ran a Kids Eat Free Initiative with the purpose of ensuring that all local school age children had access to hot meals/snack during the school holidays (Summer, October, and Easter) as many families were in low-income households and or in financial crisis.**

Thanks to the generosity of various CHA Ltd contractors who made a financial contribution

via our Community Benefit Programme we have been able to sustain the Kids Eat Free Initiative, and from the 1<sup>st</sup> July 2025 – 8<sup>th</sup> August 2025 (6 weeks) we have provided over **2500 meals** to school age children, this equates to approximately **85 school age children per day** having access to hot food, drinks, and snacks.

As well as the financial contribution from contractors via our Community Benefits Programme, we need to

acknowledge the support from the Calvary Community Events Committee who also delivered a Summer Programme of Activities & Events that complimented the Kids Eat Free Initiative, and the generosity of the Calvary Community Café who managed the Kids Eat Free Initiative and made various in kind contributions to supplement all activity/events within and around the Calvary Centre.

## Calvary Community Events Committee

**Since its inception in September 2023, the Calvary Community Events Committee have worked tirelessly to put on a series of activities, events and trips for all sections of the community.**

These activities and events have been open to children & families, young people, seniors and included bus runs, gender based activity, dance events, community meals, afternoon teas, movies & munchies, live performances, pantos, cooking demonstrations, yoga, line dancing, health and wellbeing, seasonal parties, and not forgetting our annual Community Day, to name a few.

These have all been made available **FREE** to the community, which has meant the Community Events Committee have had to raise funds by sourcing grants and funds from local and national providers, do fundraising activity, and work in partnership with the CHA Ltd - Wider Role Team.

To date the **Events Committee, have brought in over £40,000** to the community which has enabled the community to benefit socially, recreationally, and healthily as the activities and events have that feel good factor, which supports participants health and wellbeing.

The current members of the Events Committee are: Alison A'Hara – Chairperson, Joanne Crichton – Secretary, Alicen Reid – Treasurer, Annmarie Boyle – Member, Agnes McCarthy – Member, and Bryce Wilson – Member. There is also a pool of volunteers who support the committee at activities and events.





# Community Based Learning & Training Courses

Throughout the Year, The Wider Role Team facilitates the delivery of various Learning & Training opportunities in the Calvay Centre. These opportunities can enable individuals to develop skills and experiences that will enable them to

move into employment, volunteering opportunities as well as access further and higher education opportunities.

The courses that are on offer between now and the end of the calendar year are:

|  |   |
|--|---|
| Health, Wellbeing & Fitness Course     | Friday 29th August to 31st October (9.30 am – 12pm) |
| Beauty Course                          | Wednesday 3rd September – 8th October (9.30am-12pm) |
| Elementary Food Hygiene – 1 day course | Thursday 2nd October 2025 (9am-4pm)                 |
| Emergency First Aid – 1 day course     | Thursday 9th October 2025 (9am – 4pm)               |
| Scottish Mental Health First Aid –     | 21st, 22nd, 28th & 29th October (9.30am-1.30pm)     |
| Emergency First Aid – 1 day course     | Thursday 4th December 2025 (9am – 4pm)              |

All courses are FREE and run in partnership with Glasgow Kelvin College, Glasgow Life, and other training providers.

Other opportunities include ESOL (English for Speakers of Other Languages) that will be running on Tuesday afternoons and Friday morning.

For more information on these opportunities please contact Eddie Cusick (Centre Manager) on **07498843491** or [ecusick@calvay.org.uk](mailto:ecusick@calvay.org.uk)

## Baby & Toddler Sessions

**Following the Summer Break, our very popular Baby & Toddler Sessions will be starting back on Monday 25th August, 1pm – 2.30pm and Thursday 28th August, 10.30am – 12pm. All sessions are FREE, but you must register to ensure you have a place at the sessions.**

Facilitated by The Halliday Foundation,

parents, guardians, and carers will be supported with Child Development Skills, Play Development, Heuristic Play, and much more.

For more information on these opportunities please contact Eddie Cusick (Centre Manager) on **07498843491** or [ecusick@calvay.org.uk](mailto:ecusick@calvay.org.uk)



## THE CALVAY CENTRE SURVEY

Thank you to everyone who has already completed a Calvay Centre Survey

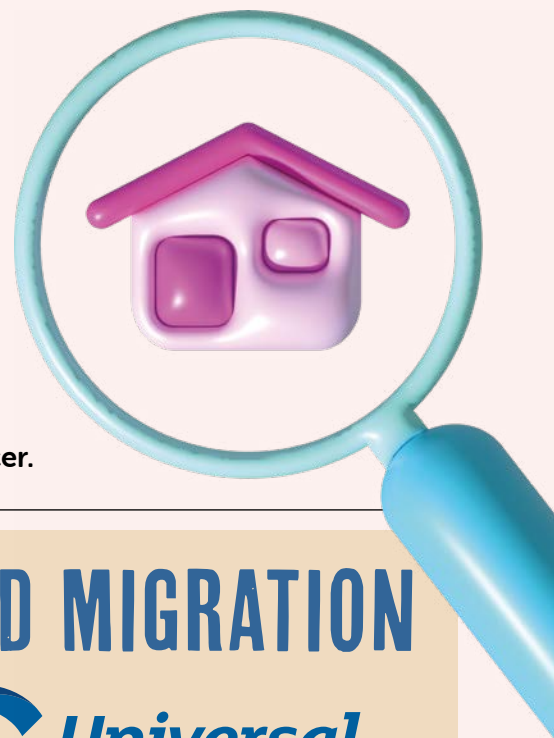
We have been consulting with various age groups about the activities and use of the Centre. This is really important so we can make sure that the activities are what the community needs and we can also use the information to help secure funding for future activities. The results of this will be fed back over the next few months.

## CALVAY BINGO

Every Wednesday  
The Calvay Centre, 7-9pm  
*All welcome*



# Housing Benefit and Council Tax Review



If you receive a review letter from Housing and Council Tax Benefit please respond as quickly as possible as this can affect your rent and council tax rebate. If you require assistance then please call Calvay Housing 0141-771-7722 and speak to Angela, our Welfare Rights officer.

## UNIVERSAL CREDIT MANAGED MIGRATION

To continue getting financial support, you must claim Universal Credit by the deadline date in your letter.

### Benefits that have ended or are ending

Working Tax Credit and Child Tax Credit (known as 'tax credits') have ended.

The following benefits are also ending soon:

- Income-related Employment and Support Allowance (ESA)
- Income Support



- Income-based Jobseeker's Allowance (JSA)
- Housing Benefit, **unless you're in supported or temporary accommodation**

Other benefits, such as Personal Independence Payment (PIP), will stay the same.

## SCOTTISH SOCIAL SECURITY BENEFITS

School holidays can be tough for families with increased costs for childcare, food and activities. Our five family payments can help families on low incomes manage extra costs over the summer break. The payments, which provide year-round support at key stages in a child's life, include:

- **Scottish Child Payment** helps towards the cost of supporting a family. It's a weekly payment of £27.15 paid every four weeks, for all children under 16 years old in eligible households.
- **Best Start Foods** is a payment of up to £43.20 every four weeks from pregnancy up to when a child turns three. It helps eligible pregnant women, parents, families and carers to buy healthy foods for their families.
- **Early Learning Payment** provides £319.80 to help with the costs of early learning and is paid when a child is aged between two and three and a half years old.
- **School Age Payment** helps with the costs of starting school and is worth £319.80 per eligible child.
- **Best Start Grant Pregnancy and Baby Payment** helps with the costs of having a baby. It's a payment of £767.50 for a first child and £383.75 for any child that comes after the first.



## Clothing Grant and Free School Meals

**Clothing Grant payments will be made automatically from Friday 06 June 2025 for families who are eligible and meet the criteria detailed below.**

If you do not receive your payment automatically, you can apply online from 09 June 2025.

The processing timescale for new applicants is 4 weeks. You must provide all

requested information with your application, or your payment may be delayed.

Eligible pupils aged 16+ by 30 September 2025 (pupils of school leaving age) will receive the Clothing Grant payment after pupils have returned to school in August 2025. Please allow up to 12 September 2025 for payment to be made before you make contact with the team.



## PENSION CREDIT

### Who is eligible for Pension Credit in Scotland?

#### Your income

When you apply for Pension Credit your income is calculated. If you have a partner, your income is calculated together.

Pension Credit tops up:

- your weekly income to £227.10 if you're single
- your joint weekly income to £346.60 if you have a partner

If your income is higher, you might still be eligible for Pension Credit if you have a disability, you care for someone, you have savings or you have housing costs.

If you require any help then contact Angela, Welfare Rights officer on **0141-771-7722**.

## CARD PAYMENT DESCRIPTION

**We have received several calls querying card payments that say Calvay Housing Association Ltd. These have been for small amounts e.g. £1.00, £6.99. After investigation we have discovered that these have been transactions from the shop next door.**

On some accounts it has appeared as Calvay Housing Association Ltd as the main heading but in small print underneath then says Calvay Superstore.

We have discussed this with the shop owner but they were unable to assist. We wanted to inform tenants that we are aware of the issue and to reassure you that Calvay Housing Association will only ever take payments that have been authorised by you.

If you see an unusual payment to Calvay Housing Association and you have recently been in at the shop please discuss it with the shop in the first instance.



# EQUALITY & DIVERSITY

**Calvey Housing Association recognises that Equality, Diversity and Inclusion plays an important part in everything we do. As a community based housing association, we are committed to serving the communities in which we operate. Our commitment to equality, diversity and inclusion is embedded in all we do through our strategies, practices, behaviours and values.**

We embrace individuality and believe our differences as individuals make us stronger as an organisation. By creating an inclusive and dynamic environment where people can be themselves it supports us to perform at our best, providing excellent services for our customers.

We promote dignity and respect for all and ensure that we treat everyone fairly and honestly. We will not unlawfully discriminate against individuals, including those with protected characteristics in line with the Equality Act 2010; (Age, Disability, Gender Re-Assignment, Marriage and Civil Partnership, Pregnancy and Maternity, Race, Religion and Belief, Sex, and Sexual Orientation).

Our commitment to equality, diversity and inclusion extends to our contractors and consultants too. They are expected to uphold our high standards, and all our contracts require our consultants and contractors to respect our equality, diversity and inclusion policies.



## You said... **WE DID!**

You want more activities at Calvey Centre

We are surveying tenants to get their opinions

Close cleaning was not up to standard

We implemented new quality control measures with our contractor

You wanted more opportunities to be involved with the community

We are supporting the Calvey Events Committee to recruit volunteers



# FIRE SAFETY IN THE HOME



## WHAT WE WILL DO

All individual homes will have the required levels of smoke and heat alarms installed, appropriate to both the home and the needs of the Tenant.

Let us know if you have hearing issues which can make it difficult for you to hear an alarm – we can provide assistance to help you obtain specially enhanced equipment. Please report this to your housing officer in the first instance.

**Please do not tamper with fire doors – they could save your life.**

If you live in a block with a communal stairwell we will also carry out regular assessments to make sure that they are kept free of flammable items and obstructions.

It is very important that no items are kept on landings or stairwells or are left in closes.

## FIRE SAFETY WHEN YOU LIVE IN A TENEMENT OR COMMUNAL STAIR

If you live in a **block with a shared stairwell or other communal areas**, there are a few other things you need to think about:

1. Keep communal stairs, landings and cupboards clear of all belongings.  
**It is a legal requirement to keep communal areas clear ( Civic Government (Scotland) Act 1982 Section 93)**
2. Report issues of fly tipping to Glasgow City Council. Tell your Housing Officer of any unauthorised storage.
3. Keep communal doors closed and do not wedge them open as this could affect the security of the block and/ or allow fire to spread more easily. Report issues with door entry systems and any other communal issues promptly.
4. Keep bin stores tidy and take excess rubbish, unwanted household items to the recycling centre or tip.

## LOOKING AFTER YOUR SMOKE ALARM

- Check your smoke alarm weekly by pressing the test button to make sure that it's working. If your alarm beeps intermittently this indicates a battery (contact us if you need help with this. Never disconnect the alarm if it goes off by mistake.
- Never cover smoke or heat alarms.
- Report any issues to Calvay Housing Association.

You can find an example of a fire escape plan on the Scottish & Fire Rescue web page at [www.firescotland.gov.uk/at-home/escape-plan](http://www.firescotland.gov.uk/at-home/escape-plan).

## IF A FIRE BREAKS OUT IN YOUR HOME

1. Close the door of the room where the fire is.
2. Get everyone out of the house if possible. If you live in a flat with access to a communal stairwell the Scottish Fire and Rescue Service (SFRS) advise a "stay put" policy if the fire is not in your home as you may get trapped in the stairwell.
3. If you need to break a window, the safest way is to break the glass in the bottom corner.
4. Call 999 – don't assume someone else has.
5. Warn your neighbours and do NOT go back into the property.



# ASBESTOS SAFETY

Asbestos is a strong, durable, non flammable fibre widely used for reinforcing many materials in buildings prior to 1999. It was also a good insulator, so it was used extensively to protect building structures from fire and excessive heat. Because of its many uses, materials containing asbestos can be found in all types of buildings, especially those built between 1950 and 1999 and was widely used in the construction and refurbishment of homes.

Where asbestos remains mixed, bound or sealed with other materials and not disturbed it does not pose a safety risk. If asbestos is disturbed and fibres released, serious health risks can arise in the long term from breathing in air containing asbestos fibres.



## What CHA is doing to keep you safe:

- We carry out surveys of communal areas in blocks to identify, monitor and maintain asbestos in these areas.
- Where major works are required we assess the asbestos information we have for the property and where required carry out a further asbestos survey to ensure as far as possible asbestos is identified and taken into account when planning.
- Where day to day repairs are required we provide CHA operatives and Contractors with the associated asbestos information for that property.

## What you can do to keep yourself safe:

Contact us before undertaking DIY work which would disturb the fabric of the building. Standard decorative work, such as scraping wallpaper or painting, is perfectly safe.

You must however call us in advance of carrying out any work if you plan to:

- Remove, sand, drill or scrape any artex coatings to surfaces.
- Drill (other than minor work, for example to put up a picture frame or a hook).



If you think you may have found asbestos in your home, you should:

- Report the matter to us without delay by telephoning **0141 771 7722**
- Make sure that the material is not disturbed



# MOULD & DAMP

*Did you know?*

Just by breathing a family of four can add moisture to the air equivalent to 30 to 40 litres (53 to 70 pints) of water a week.

See below for tips on how to identify different forms of Damp & Mould

## TYPES OF DAMP

### Penetrating Damp

Caused by rainwater penetrating through the external structure, this is usually recognisable by a damp patch or discolouration on the internal wall, or flaking paint or wallpaper. Some examples of common causes and signs to look out for are broken or for blocked gutters or downpipes, or damaged roofs. Mould may begin to grow.



### Defective Plumbing

Such as leaking pipes, wastes or overflows. Plumbing defects usually look and feel damp to the touch and remain damp whatever the weather conditions.



### Condensation

Created by high levels of moisture in the air. Condensation is the most likely cause of any damp problems occurring in the home, and appears as pinpoint black spots.



## Keeping your Home free of Damp and Mould

- Dry clothes outside if you can. If drying inside, put them in the bathroom with the door closed and window open/ fan on. Any tumble drier vents should go outside (unless it's self-condensing). Keep furniture away from walls, particularly external walls to allow air to circulate around them. Allow room in wardrobes and cupboards for circulation.
- Keep lids on pans when cooking, and don't allow kettles to boil for longer than you need to. When bathing or cooking, use any extractor fans you have and open windows to remove the excess moisture from the air. Keep the doors closed to stop moisture travelling through your home.
- Very cold rooms encourage mould to grow. It's recommended that you don't allow the temperature in your home to fall below 14°C. Use trickle vents if you have them and dry the windows.
- Please report any damage or gaps in sealant around baths and showers as soon as possible

*Did you know?*

Drying clothes indoors can add 10 to 15 litres (18 to 26 pints) a week.

*Did you know?*

Showering, cooking, bathing and washing can add 15 to 20 litres (26 to 35 pints) a week.



# COMMUNITY DAY / CHA LTD 40<sup>TH</sup> ANNIVERSARY CELEBRATIONS



This year's Community Day, 26<sup>th</sup> July 2025, was a great success with over 800 community members participating throughout the day.

The community day was not just a celebration of community achievements; it was also a 40<sup>th</sup> Anniversary celebration of Calvary Housing Association Ltd being a social landlord providing affordable housing in Barlanark.

As part of the 40<sup>th</sup> Anniversary celebrations, Calvary Housing staff & committee members presented gifts to:

- Mrs Emmus – Our oldest tenant at 94 years.
- Our longest serving tenants, all at 40 years, are; Mr Hugh McVey, Mr John Owns, Mr Peter Todd and Ms Kathleen Quinn

