Homes and rents

At 31 March 2026 this landlord owned **869 homes**.

The total rent due to this landlord for the year was **£4,144,133**.

The landlord increased its weekly rent on average by **6.9%** from the previous year.

Average weekly rents

Size of home	Number of homes owned	This landlord	Scottish average	Difference from Scottish average
1 apartment	42	£65.71	£91.60	-28.3%
2 apartment	155	£84.08	£98.60	-14.7%
3 apartment	394	£93.21	£101.42	-8.1%
4 apartment	217	£101.19	£110.33	-8.3%
5 apartment	61	£119.32	£121.71	-2.0%

Tenant satisfaction

Of the tenants who responded to this landlord's most recent satisfaction survey:

Overall service

92.5% 87.6% national average

92.5% said they were satisfied with the overall service it provided, compared to the Scottish average of **87.6%**.

Keeping tenants informed

95.4% 91.4% national average

95.4% felt that this landlord was good at keeping them informed about its services and outcomes compared to the Scottish average of **91.4%**.

Opportunities to participate

97.7% 88.1% national average

97.7% of tenants were satisfied with the opportunities to participate in this landlord's decision making, compared to the Scottish average of **88.1%**.

Quality and maintenance of homes

Scottish Housing Quality Standard

89.4% 89.5% national average

89.4% of this landlord's homes met the Scottish Housing Quality Standard compared to the Scottish average of **89.5%**.

Emergency repairs

2.4 hours 3.5 hours national average

The average time this landlord took to complete emergency repairs was **2.4 hours**, compared to the Scottish average of **3.5 hours**.

Non-emergency repairs

5.1 days 8.8 days national average

The average time this landlord took to complete non-emergency repairs was **5.1 days**, compared to the Scottish average of **8.8 days**.

Reactive repairs 'right first time'

99.0% 95.3% national average

This landlord completed **99.0%** of reactive repairs 'right first time' compared to the Scottish average of **95.3%**.

Repair or maintenance satisfaction

94.7% 88.1% national average

94.7% of tenants who had repairs or maintenance carried out were satisfied with the service they received, compared to the Scottish average of **88.1%**.

Neighbourhoods

Percentage of anti-social behaviour cases resolved

100.0% 93.1% national average

100.0% of anti-social behaviour cases relating to this landlord were resolved, compared to the national average of **93.1%**.

Value for money

Total rent collected

The amount of money this landlord collected for current and past rent was equal to **102.7%** of the total rent it was due in the year, compared to the Scottish average of **99.7%**.

Rent not collected: empty homes

It did not collect **0.3%** of rent due because homes were empty, compared to the Scottish average of **1.1%**.

Re-let homes

30.0 days51.7 days national average

It took an average of **30.0 days** to re-let homes, compared to the Scottish average of **51.7 days**.