

RADIO TELESWITCH OFF

With the upcoming phase-out of Radio Teleswitch (RTS) meters, Calvay Housing Association is encouraging all tenants and factored owners to check whether their electricity meter may be affected.



RTS meters use a longwave radio signal to switch between peak and off-peak electricity rates—commonly used for older tariffs such as Economy 7 or for homes with electric heating and storage heaters. However, this system is being switched off across the UK, meaning affected meters will no longer function as intended.

How to tell if you have an RTS meter

You may have an RTS meter if:

- Your home has electric storage heaters or panel heaters
- You are on an Economy 7 or similar tariff
- Your meter has a separate switch box nearby labelled “Radio Teleswitch”
- Your heating or hot water automatically turns on/off at set times

If you're unsure, your energy supplier will be able to confirm this for you.

What to do if you're not sure

If you don't know what type of meter you have, the simplest step is to contact your energy supplier directly. They can check your account and advise whether your meter is affected.

What to do if you do have an RTS meter

If your meter is confirmed as RTS, you should:

- Contact your energy supplier as soon as possible
- Arrange for a meter upgrade or replacement (usually free of charge)

Your supplier will guide you through the process and discuss suitable replacement options, such as a smart meter.

What happens if you don't act

If RTS meters are not replaced before the switch-off:

- Your heating and hot water may stop working correctly
- Your electricity could be stuck on peak-rate pricing, increasing costs
- Timed systems may turn on or off at the wrong times—or not at all

This could lead to higher bills and disruption, particularly for households relying on electric heating. Calvay Housing Association strongly encourages anyone who may be affected to take action now to avoid issues later.

If you need support or assistance in contacting your supplier, please get in touch with the Association on 0141 771 7722 and ask to speak with our Home Energy Advisor